## **CROWDFUNDING IN CHINA**





CENTER FOR DIGITAL CREATIVE ENTERPRISE RESEARCH @ICCI, SJTU

October 2021

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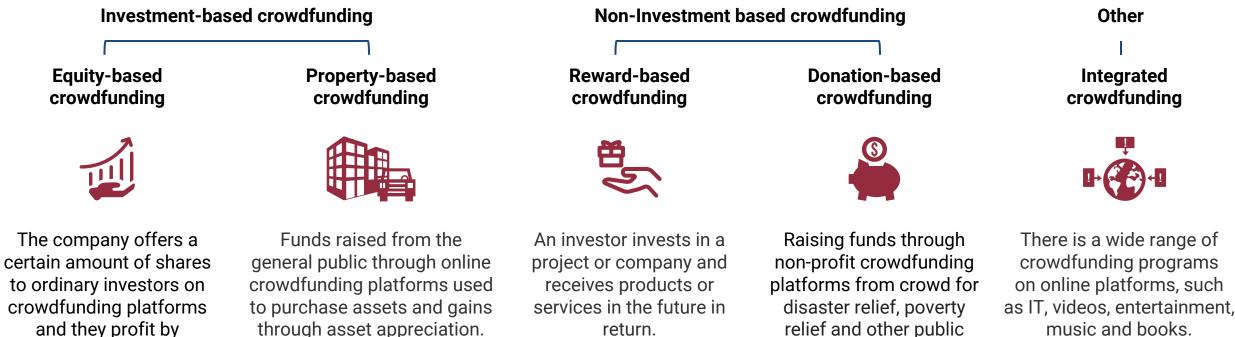
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# 01

# Overview of the crowdfunding market in China

## Crowdfunding is separated in three categories in China

Chinese crowdfunding models can be separated between **investment-based**, **non-investment based** and **integrated crowdfunding**. The investment-based crowdfunding model includes **equity-based** and **property-based** crowdfunding. Non-investment-based crowdfunding model includes **reward-based** and **donation-based** crowdfunding.



crowdfunding platforms and they profit by investing shares of the company.

through asset appreciation. Typical examples of propertybased crowdfunding are vehicle crowdfunding and

real estate crowdfunding.

Source: Qianzhan industry consulting designed by Daxue consulting



welfare undertakings.

## China has different classifications for crowdfunding from the west

- Property-based crowdfunding has 3 different types: real estate, vehicle, and 3C products. In Western countries, it usually only includes real estate crowdfunding.
- Peer-to-Peer (P2P) lending is illegal in China whereas it a popular crowdfunding type in other developed countries.

#### **Real estate**



- Individuals or institutional funders provide equity or subordinated-debt financing for real estate.
- In China, it is a sub-category of propertybased crowdfunding, and its market share is the smallest in property-based crowdfunding.

#### P2P/Marketplace lending



- Peer to Peer (P2P)/Marketplace lending is a type of debt-based crowdfunding. It is a practice of lending money to individuals or businesses through online services that match lenders with borrowers.
- After the collective collapse of China's P2P marketplaces in 2018, it became illegal in China.

Source: University of Cambridge, Xinhua News designed by Daxue consulting

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## Differences between equity-based crowdfunding and venture capital

Equity-based crowdfunding in China has is more limited in term of distribution channels compared to the US, but the entry barrier for crowdfunding investors is much smaller than the entry barrier for venture capital investors.

VS.

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#### **Equity-based crowdfunding in China**

Public crowdfunding (**more than 200 investors**) is illegal in China.

#### **Requirements for equity-based crowdfunding investors**

- o Investor's total assets must be over 1 million CNY
- Investor's financial assets must be over 1 million CNY or have an average annual income of no less than 300 thousand CNY over the last three years.
- o No minimum requirements for investment amount.
- Number of investors: **20 200**
- Platform: Crowdfunding platforms
- Equity Ratio of fund raised: 5% 20%

#### Source: JFZ private equity designed by Daxue consulting





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#### **Requirements for venture capital investors**

Equity-based crowdfunding in the USA

After the Jumpstart Our Business Startups (JOBS) Act was

issued in 2012, start-ups can raise funds from the public by

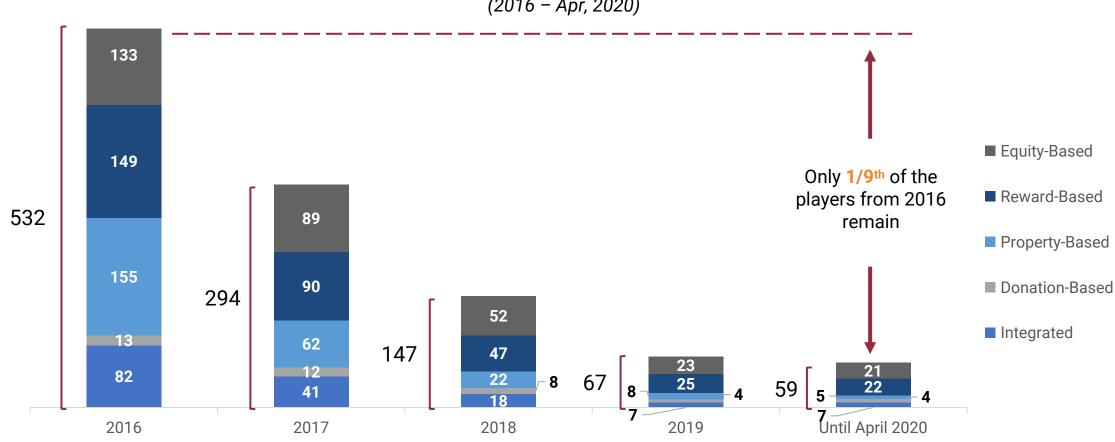
o Investor's total asset must be over **10 million CNY** 

issuing or selling securities via appointed agencies.

- Investor's finical asset must be over 3 million CNY or average annual income no less than 500 thousand CNY over the last three years.
- The amount invested in a single private fund shall not be less than **1 million CNY**.
  - Number of investors: **50 or less**
- Platform: Private equity investment company
- Equity Ratio of fund raised: 30%+

## The number of platforms greatly declined over the last four years

Because China's crowdfunding market regulations are getting stricter, by April 2020, there were 59 crowdfunding platforms in China, an 88.9% decrease from 532 platforms in 2016.



Market share of different types of crowdfunding products in China

(2016 – Apr. 2020)

Source: Qianzhan industry consulting, Zhongchoujia crowdfunding info center designed by Daxue consulting



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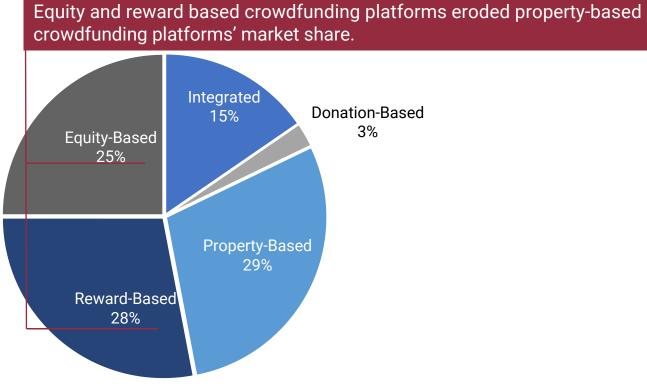


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## Market share by crowdfunding platform type

Because of tighter regulations as well as the instability and high risk of investing in properties such as vehicles, a large portion of property-based crowdfunding platforms closed down in China. Thus, its market share plummeted significantly over the last five years.

Number of crowdfunding platforms by types in China (2016)



## Number of crowdfunding platforms by types in China (April. 2020)

Integrated Donation-Based 12% 7% Equity-Based 36% **Property-Based** 8% **Reward-Based** 37%

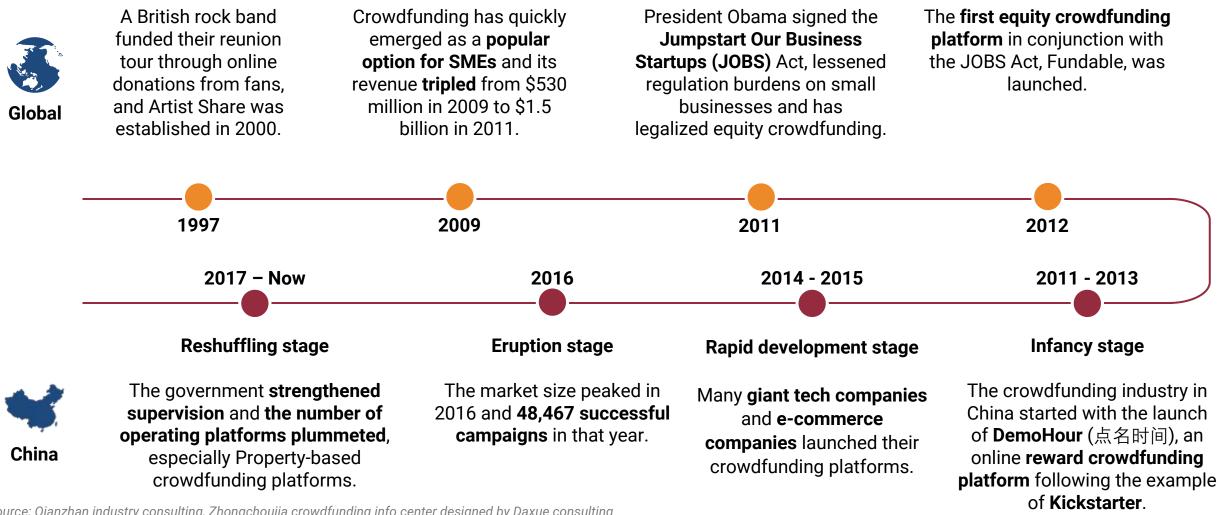
Source: Qianzhan industry consulting, Zhongchoujia crowdfunding info center designed by Daxue consulting







## China's crowdfunding market started late but developed fast



Source: Qianzhan industry consulting, Zhongchoujia crowdfunding info center designed by Daxue consulting



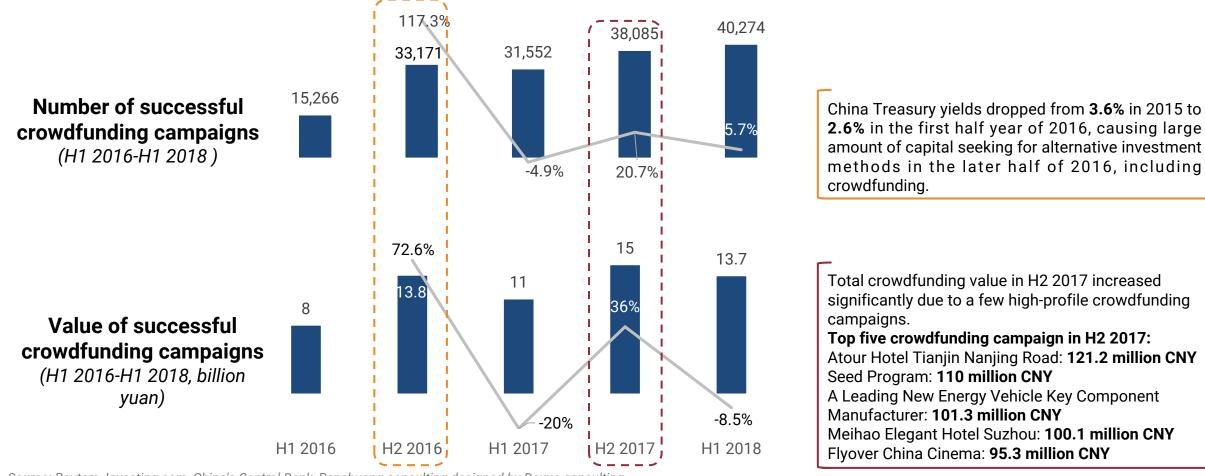




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## China's crowdfunding industry

Three main factors influence the crowdfunding industry in China: new regulations, adjustment with monetary policies and the scale of leading crowdfunding campaigns.



Source: Reuters, Investing.com, China's Central Bank, Renchuang consulting designed by Daxue consulting







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## Top 5 local players raised 16 million CNY successfully in one month

**Top 5 Chinese integrated crowdfunding platforms** 

(April 2020)

	Platforms	Successful campaigns	Successful campaigns' funding amount (million CNY)	Successful campaigns' total supporters
T	小米有品	23	11.3	709,965
	<b>苏宁</b> 众筹 zc.suning.com	10	2.1	147,268
	<b>造</b> 造点新货	150	1.2	78,846
	● 庫 点	77	1.1	44,217
	<b>京东数料端下</b>	121	0.5	174,559
	Total	381	16.2	1,154,855

Source: Zhongchoujia crowdfunding info center designed by Daxue consulting

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# 02

# Characteristics of the Chinese crowdfunding market

## China's large capitals are concentrated on non-investment platforms

Since China's government increased screening requirements for investors and crowdfunding platforms, internet giants such as JD and Xiaomi closed their investment-based crowdfunding business in 2017 and shifted the focus of their business to non-investment based and integrated categories.



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## The donation-based crowdfunding market is prone to fraud

Flaws on donation-based crowdfunding market

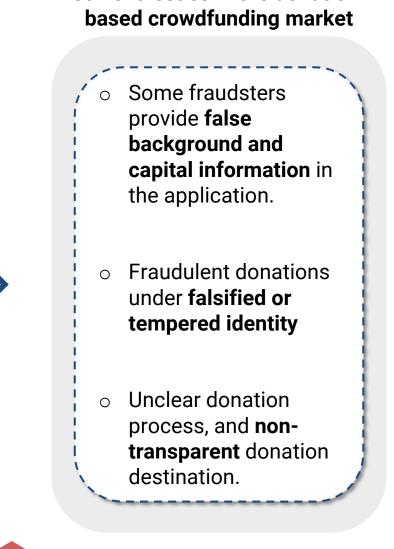
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Donors who suffer from online "fraudulent donation" incidents often fail to safeguard their rights and interests **as losses of less than 2,000 CNY** cannot be filed with the police in China.



Some crowdfunding platforms' **information review mechanisms are faulty**, and people providing falsified or tampered information can also launch fundraisers.

There are **no legal requirements** for application materials or the usage of the funds.



Current issues in the donation-

Source: The Paper designed by Daxue consulting © 2021 DAXUE CONSULTING ALL RIGHTS RESERVED





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## Reward crowdfunding turned into another channel for group buying

- Internet giants use their crowdfunding platforms as group buying platforms to reach lower-tier city markets. Moreover, some Ο even sell second hand or low-quality products in the name of "Crowdfunding".
- Crowdfunding platforms only act as an intermediary platform and do not take any responsibility for the quality of the product. Ο



Wangyiyanxuan Founded by NetEase

Most crowdfunding products sell on reward-based platforms such as Xiaomiyoupin have already left the market, but they are sold at cheap prices via time-limited crowdfunding.

Wangyiyanxuan's crowdfunding platform not only launched group buying, but also lists some pre-used luxury products. Although it is still called "crowdfunding", only one person can be the "supporter" and owns the product in the end. As an intermediary, the platform is not responsible for the authenticity of the product.

Source: Xiaomiyoupin, Zaodianxinhuo, JD crowdfunding, and Wangyiyanxuan designed by Daxue consulting







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## **IP + products are the new hot crowdfunding items**

• Crowdfunding platforms are focusing more on reward-based crowdfunding due to the strict supervision and high risks inherent to investment-based crowdfunding.

- Because the main users of online shopping and investment are Gen-Y and Gen-Z who like to follow trends. The timeliness of crowdfunding matches the short burst nature of movies and contemporary trends. Thus, IP products are very popular in reward-based crowdfunding.
- The topics about films' and museums' periphery, and literature are the most welcomed by consumers in China. Products like blind boxes, handcraft models and cultural creations cater to consumers the best.

#### The most successful crowdfunding campaigns on Modian\*

(2020)



Film Harry Potter's 3D puzzle Raised 2.4 million CNY Had 5,581 supporters



Film Mr. Bone's blind box Raised 1.3 million CNY Had 799 supporters

Anime website's virtual character, AcFun's resin kit Raised 1.6 million CNY Had 1,657 supporters



China's historical architecture Chilai pavilion's (迟来亭) blocks Raised 1.2 million CNY Had 4,661 supporters

\*Modian is an integrated crowdfunding platform, it offers reward-based and donation-based crowdfunding projects, also sells products after their successful crowdfunding.

Source: Modian designed by Daxue consulting











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## 03

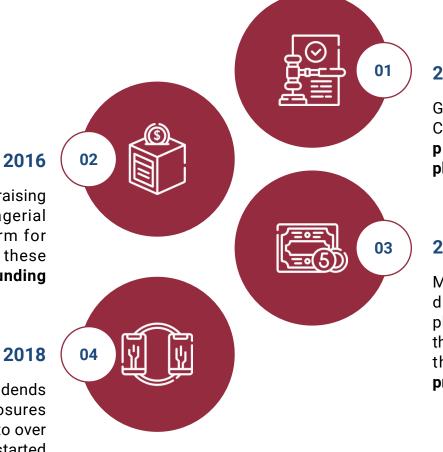
# **Regulations and policies**

## Financial platform scandals stimulated government's supervision

#### 2016

Measures for the Administration of Public Fundraising Platform Services, Basic Technical and Managerial Specifications of Online Fundraising Platform for Charitable Organizations were published, and these policies regulated the donation-based crowdfunding activities.

#### P2P platforms were failing to pay investors' dividends and interests, resulting in a large number of closures and liquidations causing billions of yuan in loss to over a million investors. Since then, the government started to suspend all debt-based crowdfunding businesses in China and strengthened the supervision of all types of online financial programs.



#### 2014

Guidelines for the Management of Private Equity Crowdfunding was published, and it normalized the performance of the equity-based crowdfunding platforms.

#### 2017

Many equity-based crowdfunding platforms closed down, include 36kr, an equity-based crowdfunding platform hosted by a leading technology media. Since then, the government enhanced the supervision and all the equity-based platforms transformed to online private equity platforms.

Source: Peking University, Lantai law firm designed by Daxue consulting









## Policies standardize equity-based crowdfunding platforms

Crowdfunding platforms' activities are under the supervision of China's Securities Regulatory Commission. They have to register under a certain threshold of capital. Public activities are also strictly prohibited on the platforms.



An equity-based crowdfunding platform must have at least **5 million CNY** registered capital in China. The platform must have **two or more senior managers with 3 or more years** of working experience in finance or information technology.

Any individual or company can not launch any equity-based crowdfunding activity without the permission of **China Securities Regulatory Commission**.

Number of total investors for each program should be **less than 200** and any type of **public advertisement** is not allowed.

Source: Peking University, Lantai law firm designed by Daxue consulting









## Increased control on equity-based crowdfunding platforms' related businesses

Measures for the Management of Private Equity-based Crowdfunding limits its business range and other subsidiary businesses.



Equity-based crowdfunding platforms are not allowed to provide external guarantee\* or equity entrustment\*\* for crowdfunding projects or **provide services for the transfer** of equity or other forms of securities.

Equity-based crowdfunding platforms are prohibited to concurrently engaged in P2P lending or online microfinance business.

Equity-based crowdfunding platforms are not allowed to **finance themselves** or **related parties**.

\*External guarantee is the commitment by the bank/guarantor to compensate for any losses incurred on the basis of failure to fulfill the obligations. \*\*Equity entrustment is a method of disposing of equity or shares in which the actual contributor agrees with another person to perform the rights and obligations of a shareholder on the behalf of the actual contributor. Source: China Securities Regulatory Commission,









Lantai law firm designed by Daxue consulting

## There are less regulations on reward-based crowdfunding

Since there are no specific laws for reward-based crowdfunding platforms or activities, some civil laws have covered the matter in recent legal cases.



There are no specific laws for reward-based crowdfunding, which falls under the application range of **Contract Law** and **Administrative Measures for Online Trading**.

For IP derivatives, Intellectual Property Law regulates that investors should invest in the **usage** of IP rather than the IP itself because all the revenue shall be made based on **usage**.

Source: Peking University, Lantai law firm designed by Daxue consulting









## The legal definition of donation-based crowdfunding activities is vague

Donation-based crowdfunding activities are not legally regarded as charity fundraising. Thus, Charity Laws are not applicable.



Policies for the Administration of Public Fundraising Platform Services and China's Basic Technical Specifications for Charitable Organizations' Internet Public Fundraising Information Platforms specify that **individuals are not allowed to publicly raise charity funds online**.

According to Basic Technical Specifications of Online Fundraising Platform for Charitable Organizations and Basic Managerial Specifications of Online Fundraising Platform for Charitable Organizations, personal help and online mutual assistance are **not charity fundraising**, and the information provider is responsible for authenticity.

Since donation-based crowdfunding **does not belong to charity fundraising**, it doesn't not fall under the constraint of Charity Law, and beneficiaries do not have the obligation to guarantee the transparency of the fund usage by law.

Source: Cyberspace Administration of China, Ministry of Civil Affairs designed by Daxue consulting













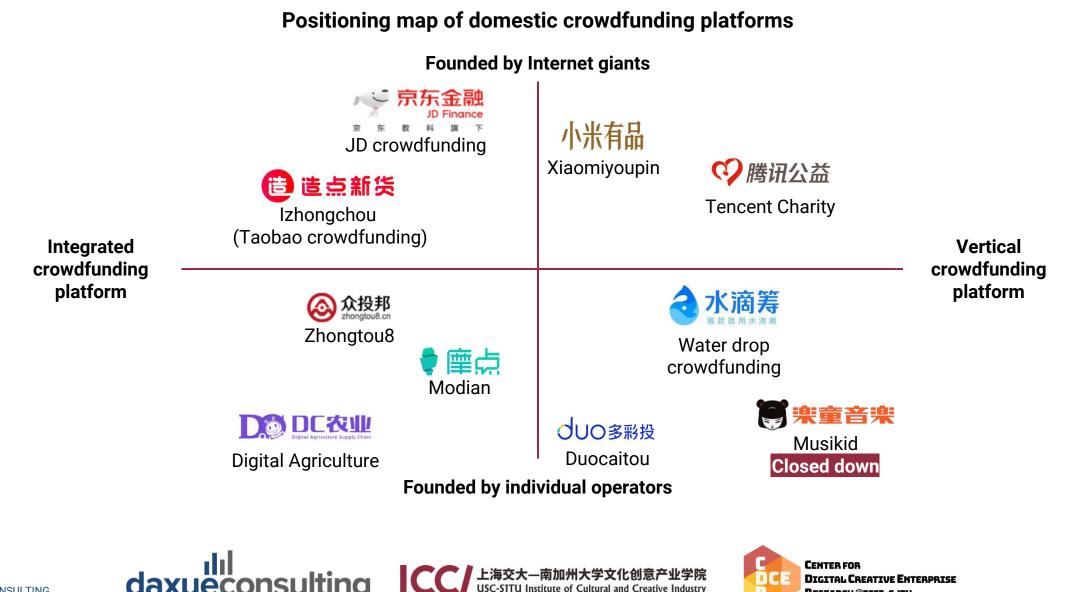
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# 04

# Leading local players and failure cases

## **Overview of the crowdfunding environment in China**



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## JD includes crowdfunding as one of the nine sectors of JD Finance

**JD** Finance JD Crowdfunding is an integrated crowdfunding platform established in July 2014 with **21,182** campaigns in total. Investment policies are strict, therefore most crowdfunding campaigns are based on **rewards** and **donations** while JD regards it as one of its

channels for selling products.



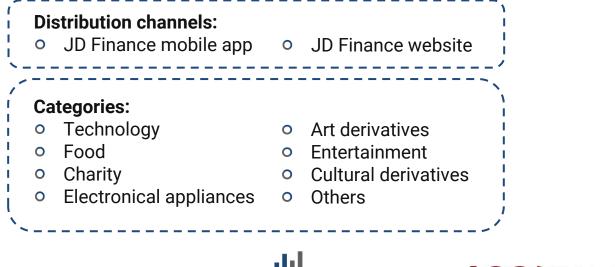
#### Platform users:

- People who are interested in cost-
- effective products
- People who want to support farmers' 0 agriculture

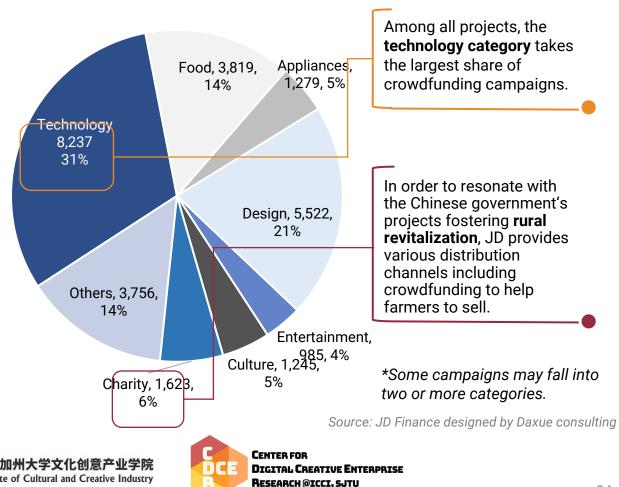
#### **Project initiators:**

- Retailers or distributors of low-end products
- Farming companies or agencies in rural areas 0 or craft entrepreneurs









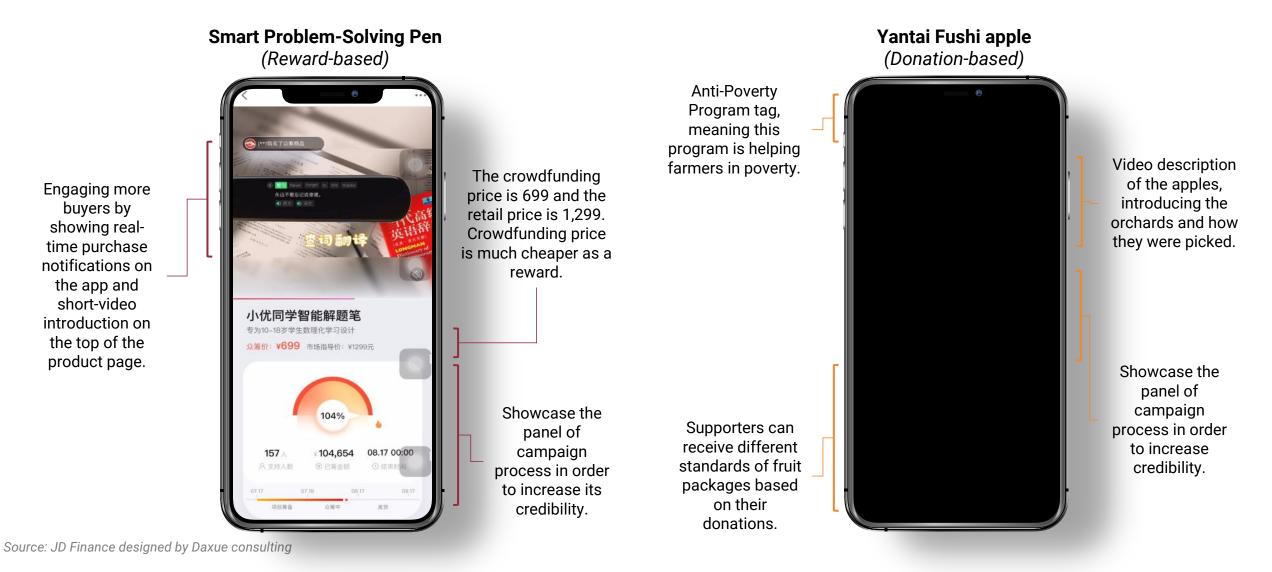




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## **Consumers can see the real-time campaign progress**





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## SWOT analysis of JD's crowdfunding platform





### Strength

- As a crowdfunding platform owned by one of the biggest Internet giants in China, JD crowdfunding has JD Group's capital and credit endorsement.
- JD Group has its own **delivery business**, and logistics costs are much cheaper.
- The crowdfunding platform can expend the amount of **cash flow** of JD's financial services.

Weakness

- JD crowdfunding **lacks reliable verification** and nearly all kinds of vendors can launch a crowdfunding campaign. Thus, it's difficult to garner consumer trust.
- Many products on JD crowdfunding have already existed on various e-commerce platforms and JD crowdfunding is often just used as a **group buying distribution channel** for cheaper prices.



## Opportunity

- After the market reshuffling, many small and medium-sized crowdfunding platforms were closed, and the entry barrier for new crowdfunding platforms is high.
- Endorsed by JD Group, JD crowdfunding is a priority choice for both designers and consumers over competing platforms without robust capital.

## Threat

- JD crowdfunding's main competitors, Xiaomiyoupin (小 米有品) and Wangyiyanxuan (网 易严选), which are also owned by Internet or Tech Giants have better user interface and wider range of products.
- Unlike Modian, JD crowdfunding doesn't have a user and designer community. Thus, it is difficult to develop fixed consumer groups.
- JD crowdfunding doesn't have any **IP derivatives**, which is a popular trend in crowdfunding and may cost potential buyers.









## Modian raised almost 5,000 crowdfunding campaigns in 7 years

中心

Modian is a domestic crowdfunding platform offering reward-based and donation-based crowdfunding campaigns, also sells products on its in-app e-commerce platform after their successful crowdfunding.



#### Platform users:

- Gen Y & Gen Z in Tier 1 cities
- Monthly income above 8,000
- People who are interested in novelties or IP peripherals

#### Almost 1.200 animals have been rescued thanks to **Project initiators:** crowdfunding campaigns, Project initiators with creative ideas which accounts for almost 0 1/5 of crowdfunding Animals, people, and disaster relief funds in need of Animal rescue projects on the platform. funding 18.9% Personal wish 17.2% **Distribution channels:** Self-operated mobile app Xiaohongshu WeChat official account Weibo Personal wishes such as Board game short movie creations and 9.9% Became an official rural area education took up Founded by Beijing Modian Backdoor Design, 17.2% over 1/6<sup>th</sup> of their Culture Technology Co., Ltd. crowdfunding Beijing Sevencrowdfunding projects. which focuses on online platform on Weibo Game Color Lighting 7.4% crowdfunding and venture CO., Ltd. listed capital investment **Publishing Animation** 2014 2017 2018 2.6% Source: Modian annual reports designed by Daxue consulting **CENTER FOR**

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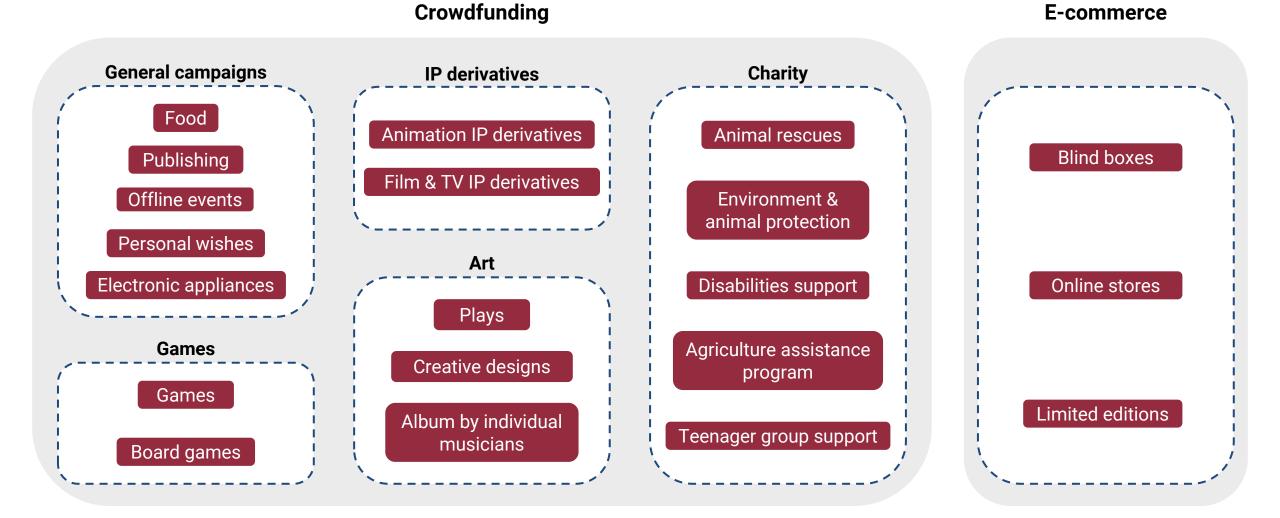
**DIGITAL CREATIVE ENTERPRISE** 

Distribution of Modian's crowdfunding campaigns

(January 2014 - February 2021)

## Modian divides crowdfunding campaigns into 6 sub-categories





Source: Modian mobile app designed by Daxue consulting



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## Modian combined crowdfunding & online stores in one mobile app 🏼 🏺 🚎 🛵



#### Integrated crowdfunding & online store

According to Modian's 2019 annual report, Modian launched the in-app online store to reduce the pressure on the company from the single business approach.

#### Giving one more purchasing chance for IP lovers

Meanwhile, IP fans who didn't catch the specific crowdfunding project, now can purchase it on Modian's online store after the event finished.

#### Driving consumption with limited & mystery products

Modian created 3 sectors leveraging scarcity psychology: special edition, limited edition, and blind boxes. Meanwhile, consumers can resell unsatisfying boxes to Modian at a discount.

Source: Modian mobile app designed by Daxue consulting

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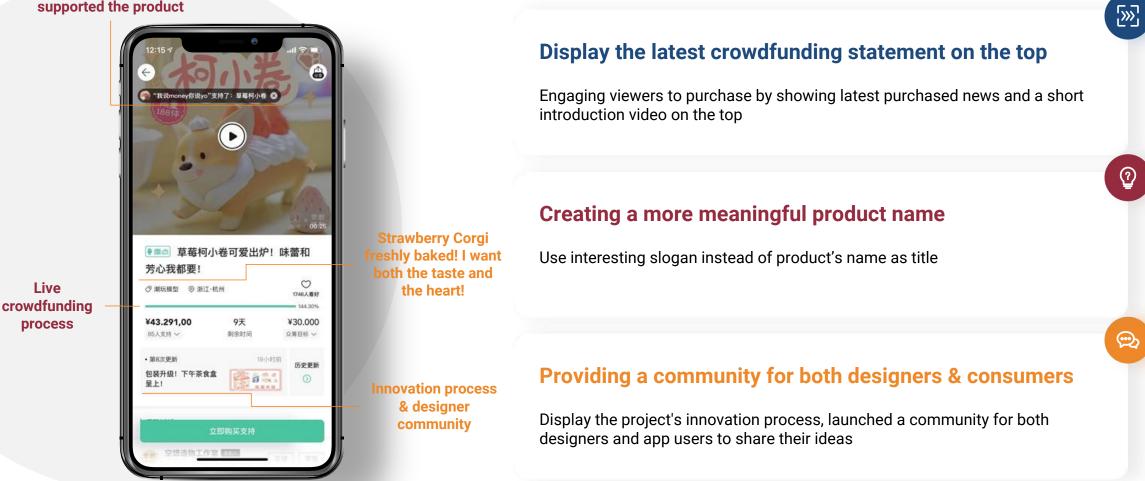




## Modian gave social attributes to the crowdfunding platform

● 庫 点

'I said money you said yo' supported the product



Source: Modian mobile app designed by Daxue consulting

Source: Modian mobile app designed by Daxue consulting









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## SWOT analysis of Modian crowdfunding platform





## Strength

- Have good campaign packaging and details
- User-friendly interface, overall simple, easy to navigate
- Uses IP sentiment to retain users
- Social attributes increase user retention
- The progress of the project is fully disclosed, increasing the credibility of the project

# W

### Weakness

- Consumers are still skeptical of crowdfunding platforms
- Profitability is not strong, with the highest percentage of projects being animal rescue (18.9%)



### **Opportunity**

- After the government regulated crowdfunding, many platforms withdrew from the market, now is a good time to seize opportunity.
- Modian can try to use the main IP series of crowdfunding campaigns to drive the user participation on art campaigns.

### Threat

Compared with the crowdfunding platforms established by Internet giants Ali, Xiaomi, and Tencent; Modian's capital, supply chain, and users are not as developed.





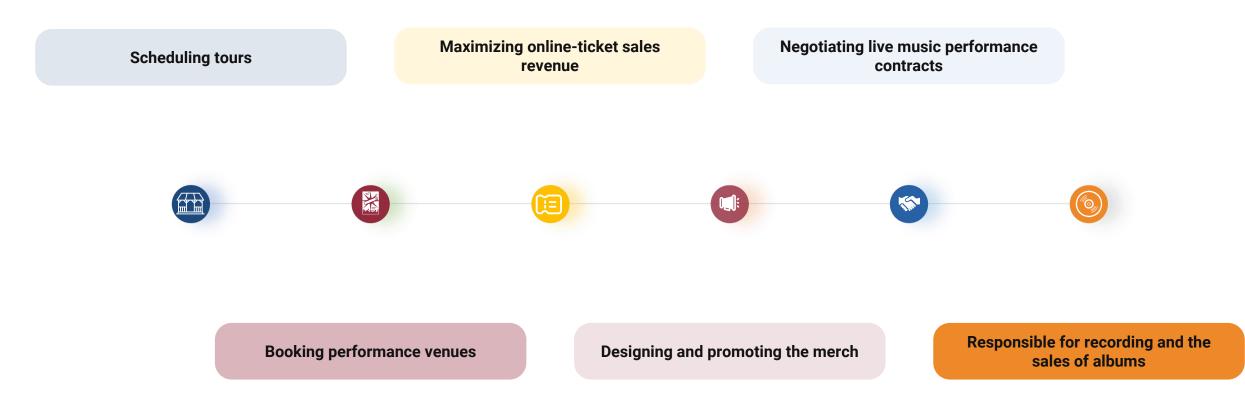




## Musikid provided a one-stop service for musicians



It offered a complete service chain of fundamental music agent for musicians.



Source: Musikid designed by Daxue consulting

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## COVID-19' lockdown brought a fatal blow to Musikid



Since Musikid was an independent platform without the backing of big capital and one of its main businesses was offline concerts. It did not survive through the pandemic, despite having more than a decade of experience operating crowdfunding.

#### The trigger for Musikid closing down

In the beginning of 2020, all outdoor activities stopped suddenly because of COVID-19 lockdowns. Musikid, as an independent vertical field crowdfunding platform, couldn't bear the losses over months. Therefore, after the scandal of musicians claiming that Musikid failed to pay for their concert revenue, Musikid lost its credibility and left the market. Independent musicians claim on Weibo ticket fees from Musikid were not paid

本不会这么啰嗦

## 日光乐队 ▼ 10 4月14日 17:27 这条微博局田来讨债的, 讨债对象局@乐童音乐, 希望大

我们耳光乐队2019年度的演出,在2020年1月11日全部结束,这一年经历颜多, 虽然我们这个所谓的业界有一些大的变化,但我们乐队票房并没有大的提升,所 幸也没有大的下滑。去年这一年来,我们跟大部分主办方合作得也依然比较愉 快。报批、场租、场地分成,所有费用我们已经全部付清,然而,疫情突至,伴 随着年关、开春,从冬衣到短袖了,我们的票务代理平台,@乐童音乐,依然还 没有付清我们自十月份以来的票款。

乐童从之前挤牙膏似的每周付一些,甚至最近几个月都黑不提白不提了,根本不 提合同上十五个工作日结款的条约,更没有当初诱惑我们跟他们签署独家票务代 理的所谓奖励之说了。大家都难,但是不要把你们的难建立在我们独立乐队的生 计上,你们的难是你们自己经营的事,我们乐队只是演出、卖票,你们是票务平 台,我们只要按合同日期拿钱。拖几日或几周都已很过分,从去年十月到今天, 已经半年了,这都多长时间了?你们不能总是这样拿着我们的钱不给,超出合同 结款日的违约金有多少了?利息又有多少?而且到今天没有任何人做出任何解

This post is for debt collection, addressed to @Musikid, please help reshare it.

It's been six months since October 2019 and we have not received a settlement of our performance fees, let alone the rewards promised in the contract. And no one has come in contact with us to this day. We all work together as equals, and vindependent musicians shouldn't always be treated as vulnerable to be at the mercy of others.

十三月郭
本来好多乐队们都是贴钱做事又遇上这种雪上加 霜的情况多给乐队一些良性生存环境少发生些负 面的阻力让乐队的夏天早点来让有内涵的乐队 能出更多警醒的歌儿
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It's not easy for independent musicians to earn money, and it's bad to default on money like this.





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Many bands are making music

at a loss. And this is the worst

thing that can happen. Please

give the band some healthy

living environment and let the

band's spring come sooner.

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:来就挣钱不易,还这样拖欠,真

## SWOT analysis of Musikid crowdfunding platform





## Strength

- Musikid was a vertical 0 crowdfunding platform in the music field. It was more professional than integrated platforms.
- The platform has been 0 established for 10 years which helped it gain a large user base.

### **Weakness**

- Crowdfunding is finance-0 heavy which required the experts to calculate the products' profitability. However, the core team of the company consisted of musicians and marketing strategists.
- The listed integrated 0 crowdfunding platform Modian also has an artist support section, which has a larger amount of young users.



### **Opportunity**

- Since the platform had a 0 statable user base, Musikid could develop music-related derivatives, such as T-shirts.
- Successful musicians who 0 used the platform could be leveraged to promote it.

- With a single industry chain, if 0 the platform was affected by negative news, it may collapse as a whole.
- The platform was not backed 0 by strong capital, which lead to low-risk resistance.









## 1 campaign remains on the leading equity-based crowdfunding platform



Zhongtou8 was one of the leading equity-based crowdfunding platforms in China. It has developed into an online private equity financing platform and raised the entry qualification requirements for investors after a market reshuffle during 2015-16.



Source: Interview with sales manager from Zhongtou8 designed by Daxue consulting

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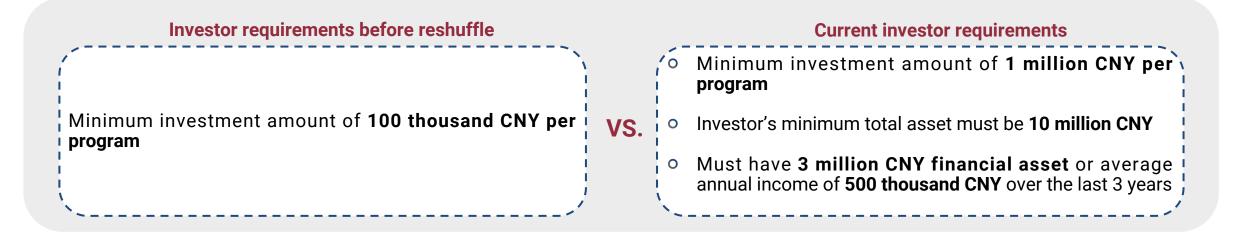


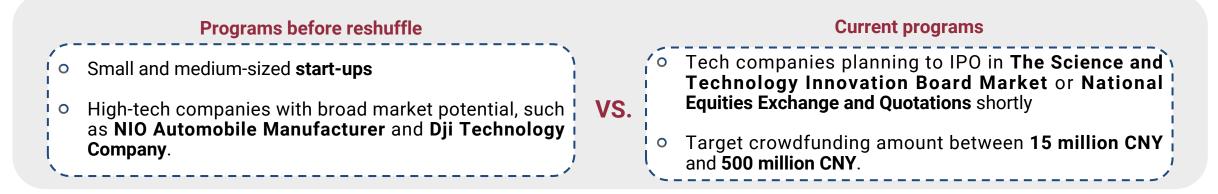




### Zhongtou8 has transformed its financial service due to legal risks







Source: Interview with sales manager from Zhongtou8 designed by Daxue consulting











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## 05

# Chinese business on global platforms

### **Global crowdfunding platforms help Chinese manufacturers go overseas**

According to President Xi's speech in August 2021, China will vigorously develop its manufacturing industry. Meanwhile, two leading global crowdfunding platforms are devoted to bring China's manufacturing products to consumers on the global market. Compared to traditional B2B exports, manufacturers can receive more active feedbacks on their products from both consumers and the market via crowdfunding services.

### **INDIEGOGO**

Indiegogo is one of the first sites in the world to offer crowdfunding services. It opened its China branch in Shenzhen in 2016. China is now the company's fastest-growing market and accounted for over 40% of the campaigns that raised 560 million CNY in 2020. From 2016 to now, Indiegogo China has raised over 2 billion CNY.

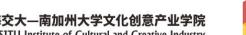


MATE eBikes raising over **154.7 million CNY** 

Source: Indiegogo China, Kickstarter China designed by Daxue consulting

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### KICKSTARTER

Kickstarter is the world's leading crowdfunding

platform. In 2020, it reached a record of

approximately 400 million CNY in funding from

China-based campaigns.



MILITARY Vintage Manual Chronograph raised 10,521 CNY

38

### Indiegogo guides innovative Chinese products launch in global markets

Indiegogo is committed to help Chinese companies debut new products through crowdfunding, and over 350 Chinese companies have succeeded with Indiegogo. Consequently, products from China have raised close to 20 million CNY over the past four years.

### Overseas crowdfunding can help...

Verify the success of a product and its sales strategy as well as accumulate valuable experience in user portrait, pricing strategy, and production operation.

### Companies can benefit from Indiegogo's network...

Comprising more than 65 agencies and service providers, including partnerships with America's largest retail chains and marketing agencies.

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#### Prepare for the crowdfunding

Indiegogo China has a professional multinational team with expertise in global strategy development, hardware outreach and marketing to help China-based companies increase their competitiveness in the global market.

#### During the crowdfunding

Chinese companies can collect first-hand feedback and suggestions from customers on product hardware and software. This feedback may help the product to iterate quickly and increase its competitive advantage in the market.

#### After the crowdfunding



Crowdfunding gives new products and brands a considerable voice overseas, thus connecting to new users on a large scale. Similarly, the crowdfunding effect through word-of-mouth has become a strong endorsement in subsequent sales channels.

> Source: Indiegogo China designed by Daxue consulting







#### Indiegogo highlights Huami's advantage to get more backers INDIEGOGO

Amazfit, a brand of Huami, has launched two wearable device campaigns on Indiegogo, each raising over 10 million CNY. Its most popular product, the Curved Smartwatch, has raised 13 million CNY supported by 10 thousand backers so far, and continues to be open for backing.





**>>>** 

### **During research & development**

#### Advertising materials highlight the advantages of "using scenarios"

Indiegogo's crowdfunding experts suggested using dynamic content on product page to highlight situational monitoring features such as exercise/waterproof/sleep so that users can experience them through different scenarios.

#### **Before product launch**

#### **Developing community to maintain active users**

Indiegogo helped Huami during the pre-launch period by focusing on "community" cultivation" and "FAQ before launch" to enhance users' engagement and products' attraction.

### **During crowdfunding**

#### Adjusting reward strategy in time

Indiegogo helped Huami adjust its unclear reward scheme at the early stage of the campaign, and differentiate between multiple types of rewards, thus significantly improving the overall conversion rate.

Source: Indiegogo China designed by Daxue consulting

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### Midea turns to Indiegogo to get closer to global consumers

Midea Group, a fortune 500 home appliance giant from China, has completed two campaigns on Indiegogo. Its Window Air Conditioner raised **9.9 million CNY** by the end of the campaign. It uses a revolutionary U-shaped design to solve the installation problem of traditional window air-conditioning appliances.



A prominent Chinese company's new challenge

Midea (美的), being one of the largest home appliance companies in China, switched from an approach centered around B2B export to crowdfunding and e-commerce which can directly help them collect the feedback from the market.



#### Massive marketing activities supported by Indiegogo

Media sent **18,000 emails** to reach out to potential customers through Facebook advertisements and the Indiegogo email list. Also, backers can be awarded a **\$50 Starbucks Coffee Voucher or an 8% referral reward** through Kickbooster for every successful referrals on Indiegogo.



Midea **collects customer feedback** to solve the problems on Indiegogo. Additionally, Midea built a user experience loop consisting of newsletters, WeChat official accounts, as well as many other social media platforms.

Source: Indiegogo China designed by Daxue consulting







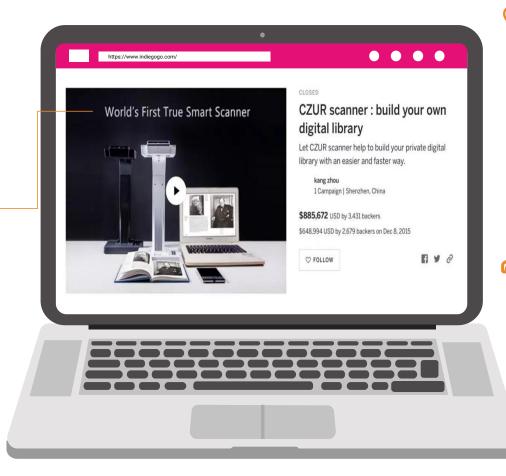
INDIEGOGO

### Indiegogo emphasizes CZUR's uniqueness in the global market INDIEGOGO

CZUR, a world leading scanner company, started its global business presence through Indiegogo. Since then, its overseas sales have been recorded on different crowdfunding platforms. The company has successfully launched **five campaigns** on Indiegogo.

#### Indiegogo guided CZUR to modify the product's description in order to refresh people's perceptions of scanners

In 2015, when the first CZUR's scanner was launched on Indiegogo, it was described as the 'World's First True Smart Scanner' and was able to build one's personal digital library in an easier and faster way. Such a description on Indiegogo led to a success because it broke people's stereotype of a scanner, which were previously regarded as bulky objects only available in libraries.





#### Active communication on Indiegogo

CZUR makes good use of different communication channels on Indiegogo to evaluate its customers' demand and feedback. In addition, a comprehensible introduction video for the product now d e m o n strates the products professionally and clearly within 10 seconds.

Indiegogo's main consumer group matches CZUR's user profile

CZUR's latest product, Shine Ultra, is a new series of scanners positioned at the middle and high-end enterpriseclass quality range. The new product line provides an excellent fit for Indiegogo's main backers' groups.

Source: Indiegogo China designed by Daxue consulting









### **MUZEN chose Indiegogo for its products' first appearance**



MUZEN, a Hong Kong based audio manufacturer has successfully launched two audio products on Indiegogo. Its OTR Wood Retro Speaker program is completed and raised **643,610 CNY**, which corresponds to **317%** of the initial target amount. The CyberShell Mechanical Speaker program is continuing and has raised **919,808 CNY** so far, equivalent to **2,923%** percent of its flexible goal.



#### Collaboration with a global community

MUZEN Audio reached out to **Radio Caroline**, a pirate radio station that has inspired numerous DJs and music lovers worldwide. MUZEN Audio designed and produced a special Radio Caroline edition of Wood Retro Speakers, and **10% of the crowdfunding fund** of the program was donated to Radio Caroline to help their broadcasts.



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#### Indiegogo as a partner to successfully enter the US market

MUZEN Audio has chosen the crowdfunding approach for entering the US market because it is not only an approach of building online sales, but also an effective method to gain attention within the global market. MUZEN Audio has chosen Indiegogo as its preferred crowdfunding platform because it is specialized in innovative hardware products.











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# 06

## Best practices and implications

### National pride fuels IP products to raise 16 million CNY on Bilibili 🔁

*Incarnation* is a domestic 3D animation of a Chinese traditional story. Along with the final episode of the first season released a range of IP derivatives. Incarnation's crowdfunding campaign reached **16.7 million CNY** in just one month, which was **16,651.4%** of the original planned fundraising goal, creating **a new record for a crowdfunding campaign** around a domestic project.



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#### Fan base of the IP

Incarnation is co-produced by Bilibili and YHKT Entertainment. Since its launched on Bilibili, Incarnation's rating has been **as high as 9.6**, and the number of views has **exceeded 400 million** over two years.

#### Fans orientated products

The majority of Incarnation's audience is male. Therefore, Bilibili and YHKT Entertainment designed a garage kit as a reward for their crowdfunding campaign.







### Shopping behavior has shifted with the new generation



Chinese born in the post-90's tend to be more nationalistic than Gen-X, who prefer to buy foreign brands. According to Daxue consulting's 2021 in-depth interview research, over half of Gen-Z interviewees increased their purchasing of Chinese brands over the past year.

#### Young Chinese are proud of their culture

With China's economic and technological development, young Chinese people are beginning to feel the rising status of their country around the world, which brings them great pride and a willingness to give their country's culture and brands more opportunities and a higher desire to buy them.

#### Young people have online spending habits

Gen-Z was the first generation to grow up making purchases online. Therefore, they have a stronger ability to recognize the authenticity of e-commerce products and stronger willingness to purchase online.





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### Bilibili manages its video platform and extends its business

Bilibili launched as a video platform catering to Chinese Gen-Z. It adopted anime, gaming, and dancing related videos as its main categories. Due to the high retention and loyalty of Bilibili's users, the e-commerce section for selling IP-related products and reward-based crowdfunding campaigns was subsequently released.

### The "perfect" timing for launch

IP derivative was launched by the end of the first season, capturing the psychology of fans who want to buy products as a souvenir.

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Bilibili's huge number of anime users

According to iResearch, in 2019 the number of post-90s users accounted for 72.3% of the platform's overall users. According to Bilibili's statistics, in the first quarter of 2021 the average monthly active users reached 223.3 **million**, and the average daily usage time was 82 minutes.

#### **Established Crowdfunding Platform**

Bilibili has built a well-established crowdfunding platform on its mobile app and website. It leverages tactics like 'Membership shopping' and the 'relevant products' banner below the videos to nudge users to shop. Moreover, users can learn more about the products, inquire online sales assistants at the product page.







### Bilibili provides an easy process to participate in crowdfunding

Two methods to reach the reward-based crowdfunding project of Incarnation on Bilibili's mobile app

Project page

O

3.1万人想要

众筹目标 ¥100,000

Source: Bilibili designed by Daxue consulting



The section of 'Membership buying' can be found easily on the first page of Bilbili's mobile app

daxueconsulting





The IP derivatives also are attached beneath the IP video

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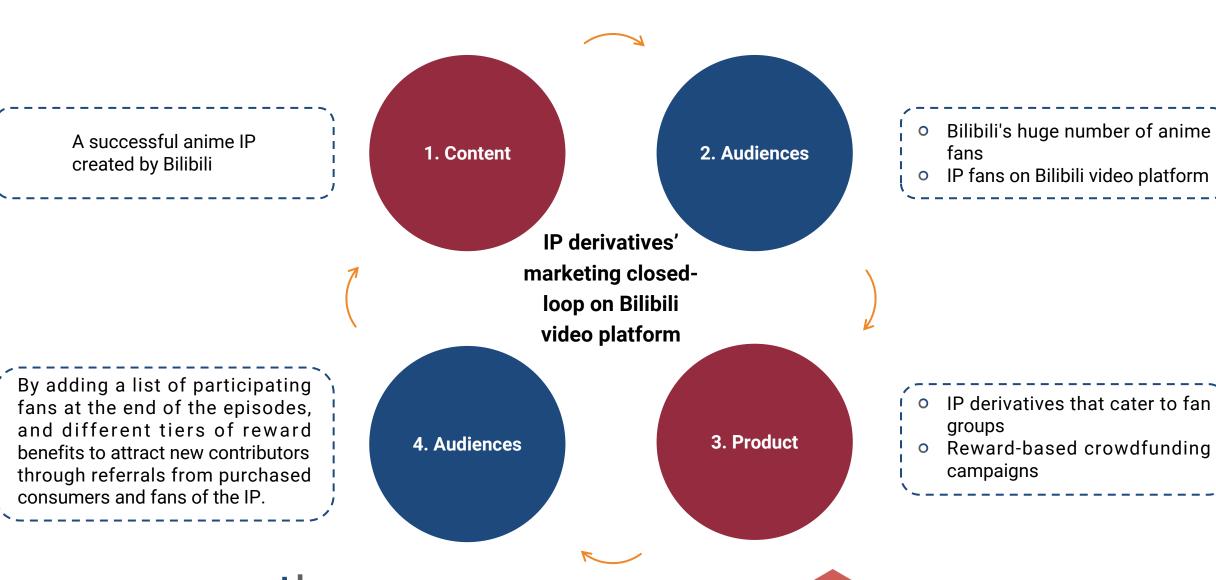
**Consumers can easily reach out** 

to the sales assistants



1

### The marketing strategy of Incarnation's crowdfunding project



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#### **3 Million CNY was raised for non-GMO corn on Zaodianxinhuo** 适点新货 i5

An agricultural crowdfunding program was launched for non-GMO corn known as the 'Capital of Corns'. By the end of the campaign, 3,030,233 CNY was raised, which was 6,060% of the target amount. The campaign was a great success because it has the endorsement of the local government, tracking system of each unit of corn and different plans for consumers to choose.

Six tiers of reward plan are provided, 6 types of crowdfunding plans Endorsement by local government and consumers can select which kind 19.8 CNY Recommendation letter from the of corn and how much they want. Three white/yellow corn People's Government of Wuzhai County The non-GMO corn is 感谢您对我们的支持 五寨县人民政府 actively supported On each package, there is a QR code Х3 您将获得 by the government in and consumers can scan it for the 推荐信 有机甜糯黄玉米3支装 exact information of each piece of Wuzhai county of 五寨县地处晋西北黄十高原丘陵区, 全县耕地面积74万亩, 感谢您对我们的支持 250个行政村,总人口11.6万,其中农业人口9.2 the corn, including category, size, Shanxi province, X 3 您将获得 万、是一个传统的农业大县、也是国家级生态示范县、山西省 place of production, grower with 有机甜糯白玉米3支装 生产基地县,山西省粮食生产大县 because the local 五寨县气侯独特,干旱冷凉,昼夜温差大,光照充足,种 contacts, and growing measures. geographical 植的甜糯玉米,柔软清香,甜糯适口,被誉为 感谢您对我们的支持 支持 " 片"。2015年,五寨县被国家粮食行业协会授予 Х3 advantage makes 您将获得 米之乡"称号。 29.8**元** 有机甜糯黑玉米3支装 五寨阜康字实业有限公司, 是全县甜糯玉米产 可追溯身份信息的甜糯玉米 corn farming in 品种植,加工和营销为一体的多元化,综合 令人耳目一新? Wuzhai a competitive 感谢您对我们的支持 X 10 您将获得 大的同时, 坚持不忘初心, 努力 有机甜糯黄玉米10支装 要积极推广互联网+、大力支持康宇实业 幸会 ≈ 互联网销售活动,并严格把关种植、牛产、销售的各个环节, 可追溯的有机甜糯玉米和 感谢您对我们的支持 真正让五寨的绿色品牌走进千家万户,成为人们餐桌上的必备 X 10 您将获得 品和喜食品。 每个有机甜糯玉米包装上均有 有机甜糯白玉米10支装 2017年10月1日 64.8 CNY Ten white/yellow corn

Source: Zaodianxinhuo designed by Daxue consulting



industry.







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### FIIL's headphone raised 17 million CNY on JD crowdfunding



FIIL launched a crowdfunding program for its smart headphones on JD crowdfunding and raised **16,924,353 CNY** from **242,565 supporters**, **169% of the target amount**. The crowdfunding program was a great success case of the hunger marketing method and using a 1 CNY lottery plan to attract more participants.



Since FIIL is owned by **Wang Feng**, a famous Chinese singer. He designed this smart headphone based on his own experience. It is a portable MP3 with noise reduction and gesture functions on the ear cups to adjust the volume.

Source: JD crowdfunding designed by Daxue consulting

#### 1 CNY lottery plan

There was **a lottery plan** whith tickets only costing 1 CNY, and **one headphone was given randomly** among every 800 lottery plan buyers.

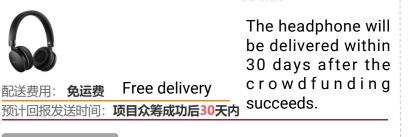
¥ 1

2 2 6 , 5 5 8 226558 位支持者 supporters

#### 无限额 抽奖档

每满800位支持者抽取1位幸运用户,不满足时也抽取 1位。幸运用户将会获得1台FIIL Diva。幸运用户将由 京东官方抽取,抽奖规则及中奖者名单将在话题区公 布。

#### 抽奖规则>



筹款结束

Stimulating supporters to order by gifts & limited plans



The supporters who ordered the cobranded version also received **a CD signed by Wang Feng**.

All the supporting plans were **limited** except the lottery plan where the consumers were nudged to place an order before it sold out. Also, the crowdfunding page emphasized that if consumers missed this opportunity, they would have to **wait for another month** before the official launch of the headphones.





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### Waterdrop went public by operating a donation crowdfunding platform

水滴筹

Waterdrop, a donation crowdfunding platform that made its IPO in April 2021, uses fundraising to invest in financial projects.

#### Donation crowdfunding platform

Since the government strictly regulates public charity fundraising, in order to avoid donation risk, Waterdrop operates as a financial institution. It leverages one month fundraising period to invest financial projects by the raised amounts.

Waterdrop also recruits a group of 'Charity assistants' to guide and engage more philanthropists and fundraisers on its platform in order to pool more investments.

**Insurance coupon** pops out on the donation interface when people open a donation link

#### Insurance broker

Starting from 2016, Waterdrop created an online insurance platform and engaged people to buy insurance products through its donation platform.



【水谱第】百善孝为先!题请大宗

An advertisement for their insurance products shown on their crowdfunding page

Source: Waterdrop designed by Daxue consulting

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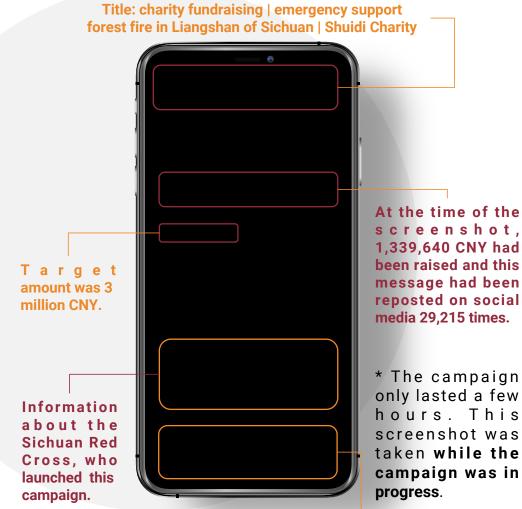
【水清第】百善孝为先!恳请大宗

### Waterdrop raised 3 million CNY in few hours for forest fire victims



台

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### Sichuan Red Cross launched this project on Waterdrop

During the forest fire in Daliangshan, Sichuan on March 30 of 2019, 27 firefighters and 4 local cadres died. In order to raise pension for the victims' families, Sichuan Red Cross launched the fundraising campaign.

screenshot, 1,339,640 CNY had been raised and this message had been reposted on social media 29,215 times.

only lasted a few hours. This screenshot was taken while the campaign was in

#### WeChat is the main distribution channel

Fundraising posts on Waterdrop were shared based on interpersonal networks via social media, especially WeChat since friends have a better understanding of the reality of the fundraiser, they are willing to trust and donate.

### Patient information is provided to foster credibility

In order to prove the authenticity of the fundraising, each project listed the information of the source, severity of the accident, why fund raising, evidentiary material page and fundraising activity area.

Source: Waterdrop designed by Daxue consulting



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**Project record number** 







### Waterdrop simplified the fundraising process to help more people



The platform has a professional consulting teams to guide fund raisers. Its flexible fund withdraw system allows the lifesaving money to be used during emergency. However, its identification system is not always reliable and the punishment for fraudsters is too weak for deterrence.

|--|



2 Waterdrop's **Charity assistant** contacts them within 5 minutes.

#### **Campaign Launch**

- 3 With the guidance of the specialist, the fund raiser can launch the campaign by uploading background information, reason for seeking help, medical certificate and financial information.
  - All of these information will be verified through **personal credits** stored by the government, **the fund raiser's social network**.

4

#### Fund Withdrawal

- 5 Raisers can withdraw and use part of the funds **before the campaign e n d s** u n d e r e m e r g e n c y circumstances.
- 6 Funds can be both paid to the fund raiser or directly to institutions like hospitals or clinics.
  - The seeker keeps updating the **usage of the fund** and **latest medical treatments** under the post in the following 3 months.

Source: Waterdrop designed by Daxue consulting













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# 07

# Key takeaways

### Key takeaways

China's crowdfunding market started ten years later than those of developed countries. Crowdfunding is separated into three categories in China: investment-based crowdfunding, non-investment-based crowdfunding, and integrated crowdfunding. In between, investment-based crowdfunding platforms have different classifications when compared with other countries.

Most investment crowdfunding platforms have transformed into non-investment crowdfunding because of strict recent regulatory measures. The primarily targeted consumers in China are the post-90s, and the characteristics include group buying and IP products. Many leading non-investment and integrated crowdfunding platforms are generated by domestic Internet giants.



Yet because of the wild growth, the market declined at a fast pace. As of 2020, only 1 out of 9 players remained in the market. The Chinese government introduced regulations after the regular occurrence of financial fraud. Consequently, market share switched from property and equity-based crowdfunding to reward and donation-based platforms.



The top 5 local players have successfully raised 16 million CNY in one month, including Xiaomiyoupin, Suningzhongzhou, Zaodianxinhuo, Modian, and JD Finance. Most of their crowdfunding projects are based on rewards or donations.

5

Indiegogo and Kickstarter, both being global leading crowdfunding platforms, have designed their China offices with the ambition of introducing domestic manufacturers to the overseas market.



As an anime video platform, Bilibili found the business opportunities to have an in-app e-commerce platform targeting fans to sell IP derivatives and raise IP crowdfunding projects. Alibaba-funded Zaodianxinhuo is a reward-based crowdfunding platform that launched rural revitalization projects.









### ABOUT



### Who we are

### Your Market Research Company in China

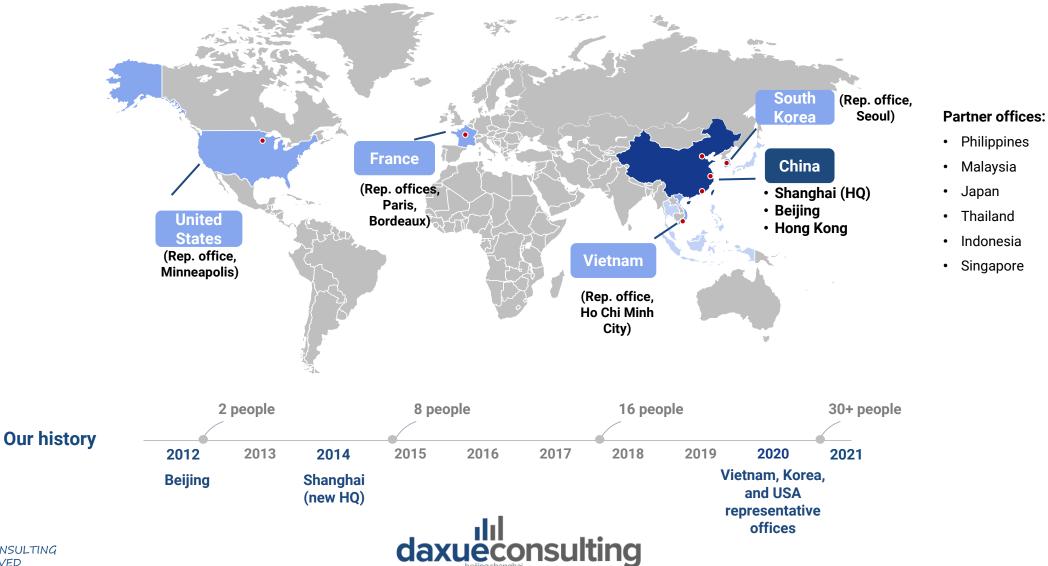
### We are **daxue consulting**:

- A market research firm specializing on the Chinese market since 2010
- With 3 offices in China: in Shanghai, Beijing and Hong Kong
- Employing 40+ full-time consultants
- Full, complete, national coverage
- Efficient and reliable fieldwork execution across China
- Using our expertise to draw precise, reliable recommendations
- With key accounts from around the world



### **Our APAC network**

A research and consulting firm headquartered in China, with an Asia-focus and a presence on three continents.



### **Our past and current clients**

### 350+ clients with 600+ projects for the past 7 years



### A recognized expertise on the Chinese market

### Regularly featured and quoted in global publications



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### ABOUT



CENTER FOR DIGITAL CREATIVE ENTERPRISE RESEARCH @ICCI, SJTU

### **Center Introduction**

Center for Digital Creative Enterprise Research (CDCER) at ICCI & SJTU

### Vision

We study and support digital creative enterprises combining digital capability and creative competency to generate business values for education, inspiration, and impact.

### **Mission**

We build educational networks of researchers, educators, professionals, and students for identifying, understanding, and creating business and social value from the digital creative industry.

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Founded in 2015, ICCI is the outcome of the strong partnership between University of Southern California (USC) and Shanghai Jiao Tong University (SJTU). With creativity, innovation, and entrepreneurship as its core, ICCI is designed to foster future industry leaders with creative spirit and interdisciplinary capabilities.



SJTU has cultivated numerous elites in politics, science, industries and arts, and has made great contributions to the country's economics, science and technology, arts, and health care since founded in 1896.





### **CDCER Introduction**

### **Research Approaches & Activities**



We add values on the intersections of business management, digital technology, and creative practices.

We create the processes of interchanges in theories, methods, and skills.

Industry-oriented

We create more practical and relevant knowledge for the industry through action learning and consortium research.

We collaborate closely with the leading enterprises in the industry to develop innovation platforms.

We help emerging enterprises grow their performance and impacts.

International

We cultivate international collaboration networks for sharing best practices.

We integrate strong academic and industrial resources of SJTU, USC, and other domestic/global partner universities and institutions.





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### **CDCER Introduction**

Activities

Academic Research	Business Case Writing	Seminar/Workshop
Industry-University Consortium	Course Development	Consulting Service

### "Global Digital Creative Industry-University Consortium"

The consortium aims to generate mutual learning and growth by enabling close collaboration and engagement between member enterprises, the CDCER (& ICCI, SJTU), and other related entities (e.g., other universities, government agencies, non-profit organizations).

#### Who are Our Potential Member Enterprises?

Startups and small medium sized enterprises (SMEs) in diverse digital creative sectors that are: 1) Knowledge-intensive organizations with Innovative, affective, and collaborative culture, 2) Customer-focused, market-oriented, and data-driven, and 3) Aiming to disrupt the existing markets and create new markets with a novel business model

#### Service Package for Member Enterprises

Monthly Seminar | Quarterly Company Visit | Annual Diagnosis | Curated Knowledge Content







information **CDCER** 

ICCI Homepage: https://icci.sjtu.edu.cn CDCER Intro: https://icci.sjtu.edu.cn/en/program/index/144

Any Inquiry for the Consortium or collaboration opportunities, please contact: <a href="mailto:shryu@situ.edu.cn">shryu@situ.edu.cn</a>





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